

2023 CYSN Check-in Survey Privacy Statement

Scope

This privacy policy describes the information the Representative for Children and Youth (RCY) is collecting via the 2023 CYSN Check-in Survey, and how RCY collects and uses that information.

Purpose

The purpose of this survey is to hear from families about their recent experiences accessing services and supports for children and youth with disabilities through the Ministry of Children and Family Development's (MCFD) Children and Youth with Support Needs (CYSN) Programs and other government related services.

Personal Information

For the purpose of this survey, we will not be capturing any personal information within the survey. Personal information is recorded information about an identifiable individual. Personal information includes things such as an individual's name, address, birth date, email address and phone number.

Collection

RCY is authorized to collect personal information via the 2023 CYSN Check-in Survey under section <u>26(c)</u> of <u>FIPPA</u>, for the purposes described above. For the purpose of this survey, we will not be capturing any personal information and your responses will be kept anonymous.

If you send us electronic mail, we collect your email address and your message so that we may reply to you. We recommend that sensitive personal information not be sent unencrypted over the Internet or by e-mail.

Use

The RCY only uses the personal information collected from this survey for the same purpose that it was collected. The RCY will not use your personal information for another purpose without your consent.



Sharing

The RCY may only disclose your personal information if it is done for the same purpose that it was collected. The RCY will not share your personal information for another purpose unless the RCY has your consent to do so. In limited circumstances that are outlined in section <u>33 of FIPPA</u>, the RCY may be required, or authorized, by law to disclose your personal information to another party.

How to contact us

If you have questions about this privacy policy, you can contact our Privacy Officer at <u>778-698-9125</u> or toll free at <u>1-800-476-3933</u>. You can also email us at <u>rcy@rcybc.ca</u>.